

FORM

FOR RETURN OF GOODS Í / for withdrawal from the contract

GOODS COMPLAINT

Dear customer, if the goods do not suit you, please send them undamaged by courier to the address: Fashion Bridal Company s.r.o., Dvorníky 20, 920 56 Dvorníky, Slovakia.

Please inform us before sending the goods to info@klarion.eu

Customer data		Details of returned goods	
Name and Surname:		Invoice number:	Delivery date:
Address:		Returned goods	Price:
Phone number:		Please send the goods: - if possible in the original undamaged packaging - not used - undamaged - complete (including gift if you received it)	
E-mail:			
Bank account:			

Reason for return:

1. the product looks different than in the picture (in the e-shop you will always find only real photos)
2. the product arrived after the agreed delivery time
3. I received a different product than the one ordered
4. other reason

Reason for complaint:

1. the product is defective - it is necessary to describe the error/damage to the goods in detail
2. other reason

Describe here in detail the error / damage to the goods or another reason for the complaint:

If this is withdrawal from the contract, please check one of the options:

<input type="checkbox"/> Replace with another	Name of the goods:	Pieces
Hodnota zboží bude vzájemně započítána. Pokud po zápočtu vznikne nedoplatek, můžete jej uhradit převodem při doručení další zásilky. Pokud vznikne přeplatek, nezapomeňte nahoru uvést Vaše číslo účtu, kam bude vráceno		
<input type="checkbox"/> Money back (I do not want other goods, please return the purchase price to the above account)		
<input type="checkbox"/> Exchange for a gift voucher worth of returned products		

Customer's signature:

Completed by Klarion.eu:
application received on:
product condition: